

Refund/Exchange/Cancellation Policy

Thanks For Purchasing our Merchant ID and Other Services/Products, at <https://digitalgraminseva.in>

Operated by **IMOC Digital Services Private Limited.**

We have no refund policy for login ID & Password, and other Services

We have exchange policy for MATM purchases made on our website. If you are not satisfied with the product, that you have purchased from us or If product delivered to you is defective, Broken, damaged you can exchange the same with the help of our customer support team within 7 working days of your purchase. U have to send the defective product to our company address on your expense once we received defective product we will send the new and good one to you.

After the 7-working days period you will no longer be eligible to exchange and won't be able to receive a refund. We encourage our customers to try the product (or service) in the first week after their purchase to ensure it fits your needs.

If you want to cancel the MATM purchase order you have to do it before your order get shipped, once order shipped then you have to pay courier charge to company. or company deduct the courier charge from your wallet and refund the balance amount.